

February 28, 2005

Ref: Bargain Boxes Moving Services

To Whom It May Concern:

I am a very satisfied customer of Bargain Boxes and highly recommend their services for anyone who needs help with moving. John and Rebecca Barnes are a highly effective team; from the time I called to request a move, until the completion of the job, they were responsive, positive, and efficient.

That makes it all sound very simple; however, things are always more complicated than one expects when moving day arrives. When moving my father's belongings from an assisted living facility to my home, there were two moves taking place at the same facility, and the wrong company was accidentally directed to started packing my father's belongings on the wrong truck. When I arrived, I didn't realize it was the wrong company.

Shortly thereafter, John and his crew arrived (at the time we had scheduled), helped the other movers put the furniture on the "right" truck, and got the whole thing straightened out. The entire move only took 2.5 hours, even after so much confusion on my end. John smiled through it all; I appreciated his courteous attitude with the mistakes that had occurred and in dealing with several people who were involved. Wow, that is important to me and that is what makes the difference in companies – the people!

I hope you will strongly consider choosing John and Rebecca Barnes at Bargain Boxes, Inc. for your next move.

Sincerely yours,

Lynn Arturi  
Dumfries, VA